



Conditions of Stay

Guests are responsible for any fees, charges and other expenses incurred in relation to their stay.

Additional charges will apply if the number of occupants in the apartment exceeds the number stated on your arrival registration form.

All damage, breakages or losses to the apartment or common property are to be reported to reception immediately. Repair or replacement costs are the guest's responsibility.

The premises are let to you for holiday purposes only for the period stated on your receipt.

Guests are required to leave their apartment in a reasonable state. All dirty dishes must be put in the dishwasher and the dishwasher turned on. All garbage must be removed from the apartment. An additional cleaning charge of \$100 will automatically be charged to your credit card should the apartment not be left in a satisfactory condition.

Smoking is not permitted in any apartment or communal area. Ashtrays are provided under your sink and in the BBQ area. Please smoke only in these areas with the doors closed. Should there be evidence of smoking within the apartment a \$250 cleaning charge will be automatically be charged to your credit card.

BBQ's are not allowed on balconies. Should a BBQ be used on a balcony an additional cleaning charge of \$100 will be charged to your credit card.

The fire brigade has a \$600 call out charge on activation of the fire alarm. This charge will be levied against the activating apartments account.

A fee of \$130 will be incurred for each set lost keys.

No pets are allowed in the apartment or communal areas.

Items in the apartment must not be removed.

Clothing and towels may not be hung from balconies or windows.

Guests should limit noise after 10pm and before 8am. Gatherings on balconies outside these times are required to relocate inside with balcony doors closed.

Management has access to your apartment at all times for maintenance and / or emergencies.

Guests and their invitees use the resort facilities and equipment at their own risk.

Guests use the security car park at their own risk.

The Sevan Apartments is not responsible for personal items left in your apartment or car.

Failure to comply with the above conditions permits the owner or agent to refuse the key, amend the rent or immediately terminate the occupancy.